

Elsayed Mahmoud



CONTACT DETAILS

Mobile: 0542854812

Address: Dubai, UAE.

Email: Elsayedm949@gmail.com

Nationality: Egyptian

EDUCATION

Oct 2021 - Bachelor's Degree in commerce Department of Business Administration, Graduated from Faculty of Commerce, Banha University, Egypt.

WORK EXPERIENCE

Title : Customer Service Agent at Wee Company –Egypt (Oct 2021 – Oct 2022)

Role :

- Listen to customers' concerns, issues and queries
- Resolve customers' concerns and answer customers' questions
- Recommend possible products to meet the customers' needs

Title : Tele - sales At Diamond Vision Company –Egypt (Sept 2020 – Sept 2021)

Role :

- Contacting existing customers to inform and sell products and services
- Answering questions about products or the company
- Asking questions to understand customer requirements and closesales

Title : Quality & Planning Inspector at Alpla Group –Egypt (Aug 2019 – Aug 2020)

Role :

- Apply quality standards for product and ensure that the product specifications are in accordance to International Standards

SKILLS

- Communication
- Flexibility
- Organized
- Fast Learning
- Team worker
- Supportive

CERTIFICATIONS

- ICDL (Word-Excel PowerPoint)
- Human Development
- English (B1, B2)
- E-Marketing

LANGUAGES

- Arabic (Native Language)
- English (Very Good)
 - Reading
 - Writing
 - Speaking