

Mahmoud Osama Elsayed

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Customer Service equipped with experience in customer service. Employs excellent skills and multi-tasking strengths. Demonstrated ability to improve customer relation, Hard-working.

Experience

customer service Al massa medical center - Egypt.

04/2022 to 12/2022

- Receiving Patient and customers calls
- Scheduling Clinic appointments
- Registration for Laboratory tests
- Releasing Monthly report about patient census.

Data Entry -Air Forces Academy, Egyptian Army Cairo.

10/2021 to 4/2022

- Purchase and sales data
- Monthly store report
- Electronic requisition of products.
- Imports data presentation.

Highlights

- Customer relations
- Innovative
- Service-Focused
- Complex problem solver
- Ability to maintain good relations
- Resistance to stress
- Good manners

Personal

- Date of Birth: 8/8/1998
- Nationality: Egyptian
- Marital status: Single
- Army Service: Exemption of service

Education

- Faculty of Commerce, May 2021, Zagazig University, Egypt.

Technical:

- MS Office
- Electronic Data Entry